



Federal Supply Service

Authorized Federal Supply Schedule Price List

On-line access to contract ordering information, terms and conditions, up-to- date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: <https://www.gsaadvantage.gov>.

Multiple Award Schedule



FSC GROUP: MAS

CONTRACT #47QTCA19D008D

For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at fss.gsa.gov.

Contractor:	Diversified Technical Services, Inc. 12508 Jones Maltsberger, Suite 101 San Antonio TX 78247
Telephone:	(210) 341-1980
Web Site:	http://www.dtsi.com
Business Size:	SB
Contact:	Mr. Gregory Olivares
Email:	BizDev@dtsi.com
Contract Period:	March 21, 2014 – Mar 20, 2024

Price list current as of Modification PO-0012 effective October 26th 2022



CUSTOMER INFORMATION

1a. Table of awarded special item number(s) with appropriate cross-reference to item descriptions and awarded price(s).

SINs	SIN Title
54151HACS	Highly Adaptive Cybersecurity Services (HACS)
54151S	Information Technology Professional Services
OLM	Order-Level Materials

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

OFFERED PRICING

POSITION	GSA Price w/IFF Mar 21 2022 – Mar 20 2023	GSA Price w/IFF Mar 21 2023 – Mar 20 2024
Analyst I	\$81.99	\$86.01
Analyst II	\$98.39	\$103.21
Analyst III	\$114.79	\$120.42
Application Developer I	\$103.86	\$108.95
Application Developer II	\$120.26	\$126.15
Application Developer III	\$136.66	\$143.35
Cloud Developer I	\$114.79	\$120.42
Cloud Developer II	\$131.19	\$137.62
Cloud Developer III	\$147.59	\$154.82
Cloud Engineer I	\$125.72	\$131.89
Cloud Engineer II	\$142.12	\$149.09
Cloud Engineer III	\$158.52	\$166.29
Configuration Manager I	\$114.79	\$120.42
Configuration Manager II	\$131.19	\$137.62
Configuration Manager III	\$147.59	\$154.82
Database Administrator I	\$87.46	\$91.75
Database Administrator II	\$103.86	\$108.95
Database Administrator III	\$120.26	\$126.15
Database Developer I	\$98.39	\$103.21
Database Developer II	\$114.79	\$120.42
Database Developer III	\$131.19	\$137.62
ERP Specialist I	\$81.99	\$86.01
ERP Specialist II	\$98.39	\$103.21



ERP Specialist III	\$114.79	\$120.42
Help Desk Support I	\$81.99	\$86.01
Help Desk Support II	\$98.39	\$103.21
Help Desk Support III	\$114.79	\$120.42
IT Consultant I	\$103.86	\$108.95
IT Consultant II	\$120.26	\$126.15
IT Consultant III	\$136.66	\$143.35
Network Administrator I	\$87.46	\$91.75
Network Administrator II	\$103.86	\$108.95
Network Administrator III	\$120.26	\$126.15
Network Engineer I	\$120.26	\$126.15
Network Engineer II	\$136.66	\$143.35
Network Engineer III	\$153.06	\$160.56
Program Manager	\$147.59	\$154.82
Project Manager	\$114.79	\$120.42
Information Assurance Subject Matter Expert I	\$125.72	\$131.89
Information Assurance Subject Matter Expert II	\$142.12	\$149.09
Information Assurance Subject Matter Expert III	\$158.52	\$166.29
Software Engineer I	\$103.86	\$108.95
Software Engineer II	\$120.26	\$126.15
Software Engineer III	\$136.66	\$143.35
Systems Administrator I	\$87.46	\$91.75
Systems Administrator II	\$103.86	\$108.95
Systems Administrator III	\$120.26	\$126.15
Systems Engineer I	\$120.26	\$126.15
Systems Engineer II	\$136.66	\$143.35
Systems Engineer III	\$153.06	\$160.56
Technology SME I	\$125.72	\$131.89
Technology SME II	\$142.12	\$149.09
Technology SME III	\$158.52	\$166.29
Virtualization Engineer I	\$92.93	\$97.48
Virtualization Engineer II	\$109.33	\$114.68
Virtualization Engineer III	\$125.72	\$131.89
Web Developer I	\$76.53	\$80.28
Web Developer II	\$92.93	\$97.48
Web Developer III	\$109.33	\$114.68
Technical Writer	\$98.39	\$103.21



Service Contract Labor Standards: The Service Contract Labor Standards (SCLS), formerly known as the Service Contract Act (SCA), is applicable to this contract as it applies to the entire Multiple Award Schedule (MAS) and all services provided. While no specific labor categories have been identified as being subject to SCLS/SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29 CFR 541.300), this contract still maintains the provisions and protections for SCLS/SCA eligible labor categories. If and / or when the contractor adds SCLS/SCA labor categories to the contract through the modification process, the contractor must inform the Contracting Officer and establish a SCLS/SCA matrix identifying the GSA labor category titles, the occupational code, SCLS/SCA labor category titles and the applicable WD number. Failure to do so may result in cancellation of the contract.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate “Not applicable” for this item.

LABOR CATEGORY DESCRIPTIONS

Commercial Job Title:	Analyst I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve simple problems, and most often times will require direct supervision provided by more experienced personnel.
Minimum Education:	Bachelor’s Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Analyst II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve more complex problems with minimal supervision.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Analyst III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Works with multiple IT departments/sources to research, collect, identify and report software or system requirements using interviews, document analysis, requirements workshops, surveys, site visits, business process descriptions, use cases, scenarios, business analysis, task and workflow analysis. Critically evaluates information gathered, reconcile conflicts; decomposes high-level information into detail functional and development or system requirements. Assist IT project managers with project plan, version scopes and timelines Work with development or systems team to implement requirements related to IT projects. Can solve all problems with no supervision required. Shall supervise junior personnel.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Application Developer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Plans, designs, and implements various technology products, or enhance computer programs. This individual applies knowledge of software and programming to develop and test computer systems and produce the necessary outcome for clients. The Application Developer may draft technical white papers to better understand the technology behind them, and to provide instructions that help the client better understand the nature and applications of a specific product. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Application Developer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Plans, designs, and implements various technology products, or enhance computer programs. This individual applies knowledge of software and programming to develop and test computer systems and produce the necessary outcome for clients. The Application Developer may draft technical white papers to better understand the technology behind them, and to provide instructions that help the client better understand the nature and applications of a specific product. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Application Developer III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Plans, designs, and implements various technology products, or enhance computer programs. This individual applies knowledge of software and programming to develop and test computer systems and produce the necessary outcome for clients. The Application Developer may draft technical white papers to better understand the technology behind them, and to provide instructions that help the client better understand the nature and applications of a specific product. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Developer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Cloud developer must have the skills to continue hands-on development activities. The Cloud Developer will be implementing prototypes using new technologies and innovative techniques. This individual will research, architect, develop, and/or modify enterprise-wide systems and/or applications software including DevOps, security, and data analytic solutions. He/She will be involved in planning of system and development deployment as well as meeting software compliance standards with a particular focus involving integrations and data analytic solutions. This individual must be well versed in DevOps using industry standards and open source resources. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Developer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Cloud developer must have the skills to continue hands-on development activities. The Cloud Developer will be implementing prototypes using new technologies and innovative techniques. This individual will research, architect, develop, and/or modify enterprise-wide systems and/or applications software including DevOps, security, and data analytic solutions. He/She will be involved in planning of system and development deployment as well as meeting software compliance standards with a particular focus involving integrations and data analytic solutions. This individual must be well versed in DevOps using industry standards and open source resources. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Developer III
Minimum/General Experience:	10 Years of related Technical Experience
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Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Engineer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Cloud Engineer will participate in the creation and maintenance of development, test and production environments with a goal of high availability, fault tolerance and scalability. Responsible for implementing continuous integration and deployment of code to cloud hosted environments to accelerate development and reduce manual effort. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Engineer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Cloud Engineer will participate in the creation and maintenance of development, test and production environments with a goal of high availability, fault-tolerance and scalability. Responsible for implementing continuous integration and deployment of code to cloud hosted environments to accelerate development and reduce manual effort. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Cloud Engineer III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Cloud Engineer will participate in the creation and maintenance of development, test and production environments with a goal of high availability, fault tolerance and scalability. Responsible for implementing continuous integration and deployment of code to cloud hosted environments to accelerate development and reduce manual effort. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Configuration Manager I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Configuration Manager II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level 1 performs more routine aspects of the position and is supervised by higher levels. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Configuration Manager III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Provide configuration/data management, data modeling and configuration control. May also perform software component configuration, analysis, software monitoring, and performance optimization. Level 1 performs more routine aspects of the position and is supervised by higher levels. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Administrator I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	The database administrator administers the organization's databases, using database management system to organize and store data. The Database Administrator ascertains user requirements, creates computer databases, and tests and coordinates changes. This individual interacts with development and end-user personnel to determine application data access requirements, transaction rates, volume analysis, and other pertinent data required to develop and maintain integrated databases. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Administrator II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	The database administrator administers the organization's databases, using database management system to organize and store data. The Database Administrator ascertains user requirements, creates computer databases, and tests and coordinates changes. This individual interacts with development and end-user personnel to determine application data access requirements, transaction rates, volume analysis, and other pertinent data required to develop and maintain integrated databases. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Administrator III
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Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Developer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Provides technical expertise in the design and use of DBMS on an enterprise wide basis. Evaluate and recommend available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Design large DBMS systems for enterprise wide solutions and supervise others in the development of large database applications. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Developer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Provides technical expertise in the design and use of DBMS on an enterprise wide basis. Evaluate and recommend available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Design large DBMS systems for enterprise wide solutions and supervise others in the development of large database applications. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Database Developer III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Provides technical expertise in the design and use of DBMS on an enterprise wide basis. Evaluate and recommend available DBMS products to support validated user requirements. Defines file organization, indexing methods, and security procedures for specific user applications. Design large DBMS systems for enterprise wide solutions and supervise others in the development of large database applications. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	ERP Specialist I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	The Enterprise Resource Planning (ERP) Specialist shall assist with implementation and ongoing maintenance of the ERP system; test ERP layouts to ensure the system is meeting the customer's needs; and customize and configure workflow to facilitate ERP integration with other applications. The ERP Specialist will report to a supervisor and may have some management responsibilities. This position requires significant knowledge and professional discretion to achieve the position goals. Skilled in Microsoft SharePoint and other ERP tools. Level 1 performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	ERP Specialist II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	The Enterprise Resource Planning (ERP) Specialist shall assist with implementation and ongoing maintenance of the ERP system; test ERP layouts to ensure the system is meeting the customer's needs; and customize and configure workflow to facilitate ERP integration with other applications. The ERP Specialist will report to a supervisor and may have some management responsibilities. This position requires significant knowledge and professional discretion to achieve the position goals. Skilled in Microsoft SharePoint and other ERP tools. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	ERP Specialist III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	The Enterprise Resource Planning (ERP) Specialist shall assist with implementation and ongoing maintenance of the ERP system; test ERP layouts to ensure the system is meeting the customer's needs; and customize and configure workflow to facilitate ERP integration with other applications. The ERP Specialist will report to a supervisor and may have some management responsibilities. This position requires significant knowledge and professional discretion to achieve the position goals. Skilled in Microsoft SharePoint and other ERP tools. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Help Desk Support I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed under this contract or predecessors. Serves as the initial point of contact for troubleshooting hardware/software PC and printer problems. Specialized experience includes knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and work on a help desk. Responds to and diagnoses problems through discussion with users. Ensures a timely process through which problems are controlled. Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Help Desk Support II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed under this contract or predecessors. Serves as the initial point of contact for troubleshooting hardware/software PC and printer problems. Specialized experience includes knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and work on a help desk. Responds to and diagnoses problems through discussion with users. Ensures a timely process through which problems are controlled. Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Help Desk Support III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Provides phone and in-person support to users in the areas of e-mail, directories, standard Windows desktop applications, and applications developed under this contract or predecessors. Serves as the initial point of contact for troubleshooting hardware/software PC and printer problems. Specialized experience includes knowledge of PC operating systems, e.g., DOS, Windows, as well as networking and mail standards and work on a help desk. Responds to and diagnoses problems through discussion with users. Ensures a timely process through which problems are controlled. Provides support to end users on a variety of issues. Identifies, researches, and resolves technical problems. Responds to telephone calls, email and personnel requests for technical support. Documents, tracks, and monitors the problem to ensure a timely resolution. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	IT Consultant I
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform minor tasks under supervision.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	IT Consultant II
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform more complex tasks under minimal supervision.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	IT Consultant III
Minimum/General Experience:	15 Years of related Technical Experience
Functional Responsibility:	Professional providing General IT assistance to help customers achieve a specific solution related to the organization's utilization of information technology products and services. Demonstrates exceptional oral and written communication skills. Can perform all tasks with no supervision required.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Administrator I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Familiar with a variety of the field's concepts, practices, and procedures. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Administrator II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Familiar with a variety of the field's concepts, practices, and procedures. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Administrator III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Sets up, configures, and supports internal and/or external networks. Develops and maintains all systems, applications, security, and network configurations. Troubleshoots network performance issues and creates and maintains a disaster recovery plan. Recommends upgrades, patches, and new applications and equipment. Provides technical support and guidance to users. Familiar with a variety of the field's concepts, practices, and procedures. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Engineer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Applies extremely complex networking concepts in the analysis, study, and design of data networks. Analyzes network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommends procurement, removals, and modifications to network components. Designs and optimizes network topologies and site configurations. Plans and supervises installations, transitions, and cutovers of network components and capabilities. Reviews existing network designs and capabilities with the goal of making refinements, reducing operating overhead, enhancing network throughput, and improving current network topologies. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Engineer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Applies extremely complex networking concepts in the analysis, study, and design of data networks. Analyzes network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommends procurement, removals, and modifications to network components. Designs and optimizes network topologies and site configurations. Plans and supervises installations, transitions, and cutovers of network components and capabilities. Reviews existing network designs and capabilities with the goal of making refinements, reducing operating overhead, enhancing network throughput, and improving current network topologies. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Network Engineer III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Applies extremely complex networking concepts in the analysis, study, and design of data networks. Analyzes network characteristics (e.g., traffic, connect time, transmission speeds, packet sizes, and throughput) and recommends procurement, removals, and modifications to network components. Designs and optimizes network topologies and site configurations. Plans and supervises installations, transitions, and cutovers of network components and capabilities. Reviews existing network designs and capabilities with the goal of making refinements, reducing operating overhead, enhancing network throughput, and improving current network topologies. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Program Manager
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Provides program management for multiple projects. Prepares project implementation plan, coordinates project activities, monitors project milestones, and provides progress reports. Responsible for all aspects of performance (i.e., technical, contractual, administrative, financial). Consults with the customer to ensure adherence to contractual obligations, establishes and maintains technical and financial reports to show progress of projects to management and customers, organizes and assigns responsibilities to subordinates, and oversees the completion of all assigned tasks Performs overall management of contract support operations, possibly involving multiple projects and groups of personnel at multiple locations. Organizes, directs, and coordinates the planning and production of all contract support activities. Able to manage all programs with no supervision required.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Project Manager
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Responsible for assisting the management of small to mid-sized projects. Assists in preparing implementation plan, coordinates activities, monitors milestones, and provides progress reports. Creation and management of project information related to contractual requirements and cost for submittal to the program manager for review and approval. Must have rudimentary understanding of accounting, management, and contract principles. Performs day-to-day management of assigned delivery order projects that involve teams of data processing and other information system and management professionals who have previously been involved in analyzing, designing, integrating, testing, documenting, converting, extending, and implementing automated information and telecommunications systems. Demonstrates proven skills in those technical areas addressed by the delivery order to be managed. Organizes, directs, and coordinates the planning and production of all activities associated with assigned delivery order projects. Demonstrates writing and oral communication skills. Able to manage more complex projects with no supervision required.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Information Assurance Subject Matter Expert I
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Has advanced understanding of area of expertise related to Information Assurance disciplines. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the team to identify the best solution to organizational, process or technical issues. Familiar with a specific field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Information Assurance Subject Matter Expert II
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Has advanced understanding of area of expertise related to Information Assurance disciplines. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the team to identify the best solution to organizational, process or technical issues. Familiar with a specific field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Information Assurance Subject Matter Expert III
Minimum/General Experience:	15 Years of related Technical Experience
Functional Responsibility:	Has advanced understanding of area of expertise related to Information Assurance disciplines. Provides expert consultative support to a functional technical area of the project. Develops solutions to complex problems. Works closely with the team to identify the best solution to organizational, process or technical issues. Familiar with a specific field's concepts, practices, and procedures. Relies on extensive experience and judgment to plan and accomplish goals.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Software Engineer I
Minimum/General Experience:	1 Year of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can solve simple problems, and most often times will require direct supervision provided by more experienced personnel.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field.

Commercial Job Title:	Software Engineer II
Minimum/General Experience:	5 Years of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete tasks of intermediate complexity alone and may only require supervision provided by more experienced personnel for more complex problems.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title:	Software Engineer III
Minimum/General Experience:	10 Years of related Technical Experience
Functional Responsibility:	Develops and customizes application servers and toolsets to enhance business processes, including workflow development, knowledge and data management. Research, test and report capabilities of technology products, application server and toolsets, with business analysts to map business and functional requirements. Develops and applies departmental and organization-wide business modernization and process improvements models for use in designing and customizing integrated, shared application servers and knowledge and data management systems. Analyzes and resolves application software and toolset issues. Relies on experience and judgment to plan and accomplish goals. Can complete all tasks with no supervision required. Shall supervise junior personnel.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Administrator I
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Administrator II
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Administrator III
Minimum Experience:	10 Years of related Technical Experience
Job Description:	Installs new software releases, system upgrades, evaluates and installs patches and resolves software related problems. Performs system backups and recovery. Maintains data files and monitors system configuration to ensure data integrity. Has knowledge of commonly used concepts, practices, and procedures within a particular field. Relies on instructions and pre-established guidelines to perform the functions of the job. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Engineer I
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Engineer II
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Systems Engineer III
Minimum Experience:	10 Years of related Technical Experience
Job Description:	Provides analysis related to the design, development, and integration of hardware, software, man-machine interfaces and all system level requirements to provide an integrated IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Technology SME I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Technology SME I
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Technology SME II
Minimum Experience:	10 Years of related Technical Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Technology SME III
Minimum Experience:	15 Years of related Technical Experience
Job Description:	Applies subject matter knowledge to include but not limited to high-level analysis, collection, IT assessment, design, IT development, IT modeling, IT simulation, IT integration, installation, documentation and implementation in resolving problems. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Virtualization Engineer I
Minimum Experience:	1 Year of related Technical Experience
Job Description:	This person shall be experienced with implementing server and desktop virtualization solutions, including various replication and disaster recovery technologies, along with broad skills in other supporting enterprise technologies. Designs and defines system architecture for new or existing computer systems. Performs complex systems development and design work that may include logic design, I/O design, firmware development, model formulation, manufacturing and development cost projections, computer architecture analysis and design, and analog or digital systems engineering. Performs systems modeling, simulation, and analysis. Reviews completion and implementation of system additions and/or enhancements and makes recommendations to management and/or clients. Plans and directs upgrades of operating systems and designs systems enhancements. Develops documentation on new or existing systems. Develops and directs tests to ensure systems meet documented user requirements. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Virtualization Engineer II
Minimum Experience:	5 Years of related Technical Experience
Job Description:	<p>This person shall be experienced with implementing server and desktop virtualization solutions, including various replication and disaster recovery technologies, along with broad skills in other supporting enterprise technologies. Designs and defines system architecture for new or existing computer systems. Performs complex systems development and design work that may include logic design, I/O design, firmware development, model formulation, manufacturing and development cost projections, computer architecture analysis and design, and analog or digital systems engineering. Performs systems modeling, simulation, and analysis. Reviews completion and implementation of system additions and/or enhancements and makes recommendations to management and/or clients. Plans and directs upgrades of operating systems and designs systems enhancements. Develops documentation on new or existing systems. Develops and directs tests to ensure systems meet documented user requirements. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.</p>
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Virtualization Engineer III
Minimum Experience:	10 Years of related Technical Experience
Job Description:	This person shall be experienced with implementing server and desktop virtualization solutions, including various replication and disaster recovery technologies, along with broad skills in other supporting enterprise technologies. Designs and defines system architecture for new or existing computer systems. Performs complex systems development and design work that may include logic design, I/O design, firmware development, model formulation, manufacturing and development cost projections, computer architecture analysis and design, and analog or digital systems engineering. Performs systems modeling, simulation, and analysis. Reviews completion and implementation of system additions and/or enhancements and makes recommendations to management and/or clients. Plans and directs upgrades of operating systems and designs systems enhancements. Develops documentation on new or existing systems. Develops and directs tests to ensure systems meet documented user requirements. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information Systems, Business or equivalent field

Commercial Job Title	Web Developer I
Minimum Experience:	1 Year of related Technical Experience
Job Description:	Responsible for designing, developing and debugging web sites and web-based applications utilizing various technologies. Skill to design, develop and manage application databases. Create and maintain all documents during lifecycle of project. Level I performs more routine aspects of the position and is supervised by higher levels.
Minimum Education:	Bachelor's Degree in Computer Science, Information

Commercial Job Title	Web Developer II
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Responsible for designing, developing and debugging web sites and web-based applications utilizing various technologies. Skill to design, develop and manage application databases. Create and maintain all documents during lifecycle of project. Level II performs more varied and difficult tasks compared to Level I, yet has less autonomy than Level III.
Minimum Education:	Bachelor's Degree in Computer Science, Information

Commercial Job Title	Web Developer III
Minimum Experience:	10 Years of related Technical Experience
Job Description:	Responsible for designing, developing and debugging web sites and web-based applications utilizing various technologies. Skill to design, develop and manage application databases. Create and maintain all documents during lifecycle of project. Level III is competent in subject matter and concepts and may lead individuals assisting in the work.
Minimum Education:	Bachelor's Degree in Computer Science, Information

Commercial Job Title	Technical Writer
Minimum Experience:	5 Years of related Technical Experience
Job Description:	Works with management, technical personnel, authors, and subject matter experts to define documentation content, guidelines, specifications, and development schedules. Prepares required documentation in an appropriate format. Adheres to required configuration management or quality assurance standards of associated IT projects. Analyzes the data and user requirements to ensure that documentation is clear, concise, and valid. Ensures that documents follow the appropriate style guide.
Minimum Education:	Bachelor's Degree in Computer Science, Information

SUBSTITUTION OF EDUCATION/EXPERIENCE

Degree Requirement	Substitution of Relevant Experience
Associates Degree	2 Additional Years
Bachelor's Degree	4 Additional Years
Master's Degree	6 Additional Years
PhD	8 Additional Years

2. Maximum Order: \$500,000
3. Minimum Order: \$100.00
4. Geographic Coverage (Delivery Area): Worldwide
5. Point of production: Same as company address
6. Discount from list prices: Federal Government price is list price minus 5% discount.
7. Quantity Discounts: 1% > \$300,000
8. Prompt Payment Terms: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions. 1% Net 15, Net 30.
9. Foreign Items: None
- 10a. Time of Delivery: As agreed in each task/delivery order
- 10b. Expedited Delivery: Contact Contractor
- 10c. Overnight and 2-day Delivery: Contact Contractor
- 10d. Urgent Requirements: Contact Contractor
11. F.O.B. Point(s): Destination
- 12a. Ordering Address: Same as company address
- 12b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample EPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules).
13. Payment address(es): Same as company address.
14. Warranty provision. Standard 1 Year Warranty
15. Export packing charges, if applicable. N/A
16. Terms and conditions of rental, maintenance, and repair (if applicable) N/A
17. Terms and conditions of installation (if applicable). N/A
- 18a. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable). N/A
- 18b. Terms and conditions for any other services (if applicable) N/A
19. List of service and distribution points (if applicable): Same as company address.
20. List of participating dealers (if applicable). N/A
21. Preventive maintenance (if applicable). N/A
- 22a. Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants) N/A
- 22b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor website or other location.) The EIT standards can be found at <https://www.section508.gov/> N/A



23. Unique Entity Identifier (UEI) number: NAAKTL8YENJ8

24. Notification regarding registration in System for Award Management (SAM) database. Contractor registered and active in SAM